VIRTUALHEALTH

POWERING THE VALUE-BASED CARE ECOSYSTEM THROUGH POWERFUL MEDICAL MANAGEMENT TECHNOLOGY

VirtualHealth is a mission-driven organization focused on accelerating the transition to value-based care with a seamlessly connected, member-centric, tech-driven care ecosystem.

Our goal is to empower the delivery of better care to more people at the right time by enabling healthcare organizations of all sizes and structures to provide the proactive, personalized care their members need to change their lives for the better.

Our Collaborative Approach

VirtualHealth believes in taking a collaborative approach to developing and implementing projects.

Our clients are involved at every step of the way, and we approach every relationship as a partnership.

Implementations typically leverage an agile method that begins with discovery and ends with Go-Live.

VirtualHealth support doesn't end when a solution goes live. Our dedicated experts are always available on a project-basis to support new client needs as they arise.

The HELIOS® Difference

Designed as a collaborative ecosystem that helps organizations align and optimize their UM and CM programs, HELIOS is unmatched in its 90% configurability, flexibility, rules engines, workflows, integration capabilities, and user-friendliness.

360° Member Views:
View and update critical data and information in real-time across the care continuum for cross-team collaboration to quickly identify and resolve care gaps, improve health outcomes and drive operational and cost efficiencies.

Industry-leading Rules Engines & Workflows
Use our out-of-the-box, clinically-integrated workflows or create your own quickly and easily. Our configurable rules engines, and customizable workflows automate critical processes to streamline tasking, authorizations, referrals, appeals, and more.

Built-in FHIR Interoperability
HELIOS is the only platform with a low-code, plug-and-play integrated FHIR data interoperability application to drive rapid FHIR transformations and organizational wide data sharing.

Closed-Loop Ecosystem Partners
HELIOS operates as a closed-loop ecosystem for optimized care coordination, working with a network of leading industry and technology partners to offer integrations for identifying and addressing social determinants of health, predictive analytics for population health needs, automating prior authorizations, and comprehensive quality reporting capabilities for auditing and compliance.

Secure, Accurate & Confident

HELIOS is HITRUST CSF certified, HIPAA- and HITECH-compliant. It is integrated with evidence-based Clinical Practice Guidelines (CPGs), including InterQual® and MCG, and it can use use and support organization-specific medical policy or state guidelines.

Highly Interoperable, Extensive Integrations

HELIOS is highly interoperable having successfully completed hundreds of integrations with third-party systems and tools, including ADTs, HIEs, EMRs and more.

Harnessing AI to Accelerate Value

AI is leveraged to determine rising member risk, automate prior authorizations, and medication reconciliation and adherence. This enables expedited care delivery, and better management of high-cost populations and helps prevent high-cost outcomes.

Powerful Analytics & Insights

Leverage out-of-the-box, configurable and custom reporting, dashboards and views. Get dedicated help with VirtuaHealth's Analytics as a Service program. Power actionable insights, improve processes and workflows, and operational optimizations with HELIOS**insights.**

Cloud-Based Technology, Scalabe for Growth

User-friendly, cloud-based infrastructure fosters efficient configurability and integrated data interoperability. As an SaaS platform, HELIOS can easily scale for population changes and organizational growth.

What HELIOS Customers Say...

"The HELIOS platform has enabled us to drive higher compliance rates and quality scores by configuring the system to meet our needs. Our ongoing development SOW with VirtualHealth allows us to develop new and enhance existing functionality to help us further improve compliance and increase productivity."

— UPMC Health Plan

"VirtualHealth has been a great partner in building our clinical documentation needs in their software. The ease of collaborating with VirtualHealth to put in the model of care into the platform, and the high degree of collaboration and understanding of the clinical documentation needs for our model of care delivery was extremely helpful during the implementation phase. HELIOS made for us - we didn't have to change our model of care to fit the softwware, the software was able to be molded to us and it's what we love."

— Innovative Care Partners

Up to

93%

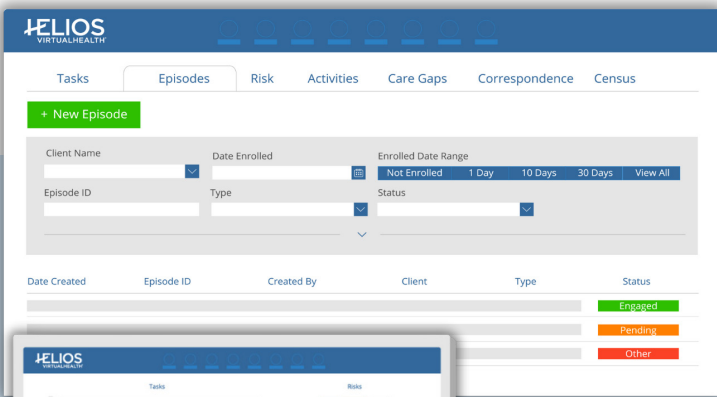Increase in care team efficiency

65%

Faster Implementation Times

Up to

92%

Care team productivity gains

<72 hours

In Making Key Decisions

Supporting Payers & Health Plans Everywhere

READY TO GO, EASY TO CUSTOMIZE

VirtualHealth has provided its HELIOS platform and services for more than 13 million individuals enrolled in plans across the country, ranging from accountable and coordinated care entities to Medicaid plans, Medicare Advantage plans, and commercial health systems.

HELIOS is leveraged by several of the nation's largest payers as well as community health plans across the country. Many of these health plans have come off heavily customized systems and chosen HELIOS specifically for its scalability, 90% out-of-the-box configurable capabilities, integrated solutions, and intuitive design.

We are proud to have a proven track record of working effectively to support clients with multiple programs and connected organizations, federal and state-specific regulations, readiness reviews, audits, and interoperability requirements. VirtualHealth's HELIOS platform is an ideal choice for government programs, and health plans and payers of all sizes.

We proudly support:

- Medicare Advantage and Medicaid Plans
- LTSS, Behavioral Health, and Specialty Care Organizations
- National, Regional, and Community-Focused Health Care Plans
- Payers, Health Systems, and Payviders
- Accountable Care Organizations (ACOs)

- Managed Care Organizations (MCOs)
- Home Health Care Organizations
- Third-Party Administrators
- Coordinated Care Organizations
- Non-Profit Organizations

Deliver Better Care
Identify and address care gaps, health needs and risks quickly

Make It Your Own
Easily configure existing workflows, rules, views and dashboards or create custom ones

Report Confidently
Leverage reporting and metrics for HEDIS, NCQA, CMS & more

Get More Done
Intelligent workflows driven by AI and automations to streamline processes and enhance